



# BUSINESS ANALYTICS

(Cheat Sheet)



## BASIC CONCEPTS

What is Analytics?



Types of Analytics

Descriptive Analytics  
Predictive Analytics  
Prescriptive Analytics

What happened?  
What might happen?  
What should we do?

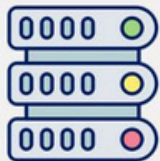
Lifecycle of Analytics ("CRISP-DM")

Business Understanding	Define the business problem.
Data Understanding	Identify available data and gaps in data.
Data Preparation	Clean and prepare the data.
Modeling	Build predictive models.
Evaluation	Evaluate how the models perform.
Deployment	Start using the chosen model.

## BIG DATA

Big data is so large that "it requires the use of new technical architectures ... to enable insights that unlock new sources of business value." (McKinsey)

3 V's of Big Data (Defining Characteristics)



Volume



Velocity



Variety

## POPULAR TOOLS



Microsoft Excel

Allows you to explore/analyze smaller data sets



Tableau Desktop (or Power BI)

Allows you to visualize your data with dashboards



Python Language (or R)

Allows you to build models to make predictions



Structured Query Language (SQL)

Allows you to communicate and interact with databases

## CAREERS IN ANALYTICS

Common Job Titles

Business Analyst

Business Intel. Analyst

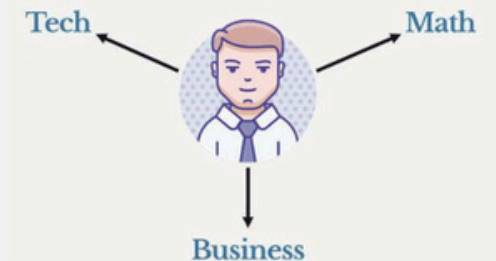
Analytics Manager

Data Analyst

Data Scientist \*

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\* Most people feel this job is more technical.



Most job postings ask about software, so:

Select a tool from above  
Download a free trial. Get a  
pizza!

Spend a weekend to learn.

State you have "Experience with..." on your resume.